

# **TERMS AND CONDITIONS**

### REGISTRATION CONDITIONS

### **Cancellation Statement**

Cancellations received in writing (events@ahuri.edu.au) to AHURI before Monday 11 September 2023 will be accepted and all fees refunded less an administrative fee of AUD \$100. Cancellations received after this date cannot be accepted and will not be refunded. A replacement delegate may attend the conference instead of the original delegate – must advise in writing of change sent to events@ahuri.edu.au.

### **Transfer of registration**

Your registration can be transferred to another person and is free on the first occasion; subsequent changes will incur a cost of an administrative fee of \$100 GST inclusive (this includes transferring the already transferred registration to another person). The full name and details of the person that will replace you must be advised in writing (events@ahuri.edu.au) to AHURI prior to the Conference.

Non-attendance: No refunds will be made for non-attendance at the Conference.

### **SUPER SAVER & EARLY BIRD DISCOUNT CONDITIONS**

To qualify for Super Saver discounted registration, booking must be made by 30 April 2023 and payment is receive in fully by 5 May 2023. Early Bird registration, registration must be made by 30 June 2023 and paid in full by Friday 7 July 2023. Registration fees received after this date will revert back to the standard conference applicable rate. Registration fees are based on date of payment receipt, not the date of receipt of registration form.

After Friday 1 September midnight AEST, only payments made by credit card will be accepted.

### **ACKNOWLEDGEMENT**

Registrations will be acknowledged via email with confirmation of your requirements in accordance with your registration, together with a tax invoice receipt. Please note that bookings will only be confirmed once payment is received.

## **GENERAL**

In the event that the National Housing Conference 2023 (NHC23) is unable to be held as a face-to-face event due to circumstances beyond AHURI's control, the conference will be held as a virtual event, and all registrations will be transferred to virtual registrations. If this occurs, specific instructions on how to login and access the virtual conference will be sent out to delegates prior to the event.

AHURI is not responsible for the loss to delegates of any travel, hotel or other related costs as a result of the cancellation of the face-to-face NHC23. Participants are strongly advised to secure appropriate travel and health insurance. Delegate registration fees do not provide any such insurance coverage. AHURI accepts no responsibility for any loss in this regard.

By registering for the NHC23, delegates give AHURI permission to photograph them for use in publications and promotion materials regarding the conference including on their website.



All details contained in the conference program and on the conference website are subject to change without notice.

AHURI, their legal representatives, directors and employees, and their agents, shall not be liable for any loss, injury or damage of any kind whatsoever suffered directly or indirectly by the person, possession or property of any delegate, other conference participant or other person during or in connection with the events on the conference program or any other activities of NHC23, for any reason whatsoever no matter howsoever caused.

AHURI, and their agents and officers, reserve the right to cancel at any time any or all events on the conference program or other activities of NHC23 if this should appear necessary. Decisions regarding the necessity for such cancellation shall be at AHURI's sole discretion and shall be final.